

Project case study

Project Name

Community Energy Outreach

Project aim(s)

The project's main aim is to empower residents of the Western Isles to make better energy choices and support energy consumers in vulnerable situations. Aiming to reduce fuel poverty levels, increasing energy efficiency by providing the householders with the information, skills and tools to keep them out of fuel poverty. We will ensure householders gain a better understanding and improved confidence in energy efficiency such as heating controls, switching, insulation, heating and referral options for benefits checks. Improving housing standards in the Western Isles as well as decreasing fuel poverty is a primary aim.

Project scope and size

The project ran for 24 months, from April 2024 to March 2026 which during this time there was interaction with over 1200 individual households across the Outer Hebrides.

Staff involvement

The project is delivered by Project Officers Theresa MacDonald and Monique Watt, supported by Customer Advisor Rebecca MacPhail and the Energy Advice Manger Kirsty MacLeod.

Project images







Project funded by

British Gas Energy Trust



Project contact

Contact TIG for more information: info@tighean.co.uk or 01851 706121